

REFUND POLICY

You may copy & paste the text below and make changes as needed to create your own policy.

Thanks for shopping with us. If you are not entirely satisfied with your purchase, we're here to help. We offer a full refund on all products returned within 15 days of sale. Please call our customer service number listed on our store in advance to obtain an RMA number (Return Merchandise Authorization) within 15 days of purchase date. Return merchandise to our mailing address. Refunds sent without an RMA number will be returned to sender.

To be eligible for a return, your item must be unused and in the same condition that you received it. Your item must be in the original packaging. Your item needs to have the receipt or proof of purchase. Once we receive your item, we will inspect it and notify you that we have received your returned item. We will immediately notify you of the status of your refund after inspecting the item. If your return is approved, we will initiate a refund to your credit card (or original method of payment). You will receive the credit within a certain amount of days, depending on your card issuer's policies. You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable. If you receive a refund, the cost of return shipping will be deducted from your refund. If you have any questions on how to return your item to us, contact us.

Please submit any cancellation to us via email, or call on our customer service number.

Email cancellations must contain the following: First name, last name, order number, and email address. This information must be identical to the information originally submitted on your order. Please provide contact information so that we may contact you if we have questions in regards to canceling your order.

Every effort will be made to accommodate the cancellation of your order, providing your order has not been charged and/or shipped out. In the event that a cancellation was submitted (via email or phone), and your order was shipped out after, we will gladly refund the complete balance charged including shipping. However, if the cancellation was documented as received after the order was shipped, we will refund the merchandise total less shipping.

Thank you for your business.